



Cookie settings in Internet Explorer seem to be causing order processing issues. Following are directions that will help you with the required settings so that you may place orders online

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On your toolbar in Internet Explorer is a dropdown menu titled "Tools". Follow these steps.

**-Tools**

**-Internet Options**

**-Click on the Tab labeled "Privacy"**

**-There is a slider bar. With your mouse, drag the slider bar all the way down. -**

**-To the right, it should now read "Accept all cookies"**

**-Be sure to exit your browser before logging back in with a new browser.**

**To submit your order online, you must have this setting in place. You can change it for all other internet functions, but you must change it back when submitting forms on our site.**

A couple other reminders:

Do not use the BACK or FORWARD buttons of your browser during your BentonSilkScreening order session.

Make sure your "Numbers Lock" button on your keyboard is in the OFF position.

Thank you for your time. Have a great day and we hope you enjoy the convenience of submitting online!